

Referrals

Your Primary Care Provider (PCP) provides most of your health care. Some health care will be given by other doctors. These doctors are called specialists. Your PCP can send you to a specialist. This is called a referral. If you feel you need to see a specialist, talk to your PCP. Your PCP may also set up the referral visit for you.

Let your PCP know about any care you get, so he/she can help with all your care.

Authorizations (Approvals)

You do not need approval for family planning services. You must get approval to get care from providers that are out of your network for all other services that are not emergencies.

You do not have to get approvals for in-network services. Your doctors will get these approvals. You do not have to pay for **in-network** services that your doctor does not get approved.

Services that need to be approved (including but not limited to):

Chemo and Radiation Oncology services	Imaging (scans)
Chiropractic services	Injectables
Clinical trials	Inpatient services
Durable Medical Equipment (DME)	Orthotics/Prosthetics
Elective sterilization	Outpatient surgery
Enteral feeding supply and formulas, additives, all pumps	Prescription drugs over the number limit or not on the preferred drug list
Genetic or infertility counseling or testing services	Services from providers not in your network
Home based services including hospice	Sleep studies
Hospital services	Supply based services
	Therapies

If you have questions or need approval for out-of-network services, you can call Maryland Physicians Care toll free at 1-800-953-8854. More info is in your member handbook.

*****Please Note***** The above list of services is broad. Specific services that need to be approved are at the code level. Your provider should use the online Prior Authorization Lookup Tool (ProPAT) for clear direction on when a service needs to be approved.